

HR351_ Managing Service Dates and Breaks in Service

Service Dates and Breaks in Service Overview

Cardinal contains a large variety of service date fields. Some of these fields are PeopleSoft delivered that populate automatically. Other fields are custom due to COV requirements. Please use the <u>Service Date Definitions</u> section of this Job Aid as a daily reference document to understand how these fields work. This Job Aid also explains the importance of custom and delivered fields that are entered on the Cardinal employment information page and impacts to the other Cardinal modules.

Veteran's Service Credit Months

As of 01/10/2023, per DHRM policy 4.10, Annual Leave, the annual leave accrual rate is determined by using state service and, if applicable, veteran's service in the military, National Guard or Reserves. A Veteran's service in the military, National Guard, or Reserves is determined by adding the net active service, total prior active service, and total prior inactive service data found on military service documentation. To assist in identifying employees who are eligible, the RHR294-Disability and Veteran Service Report can be used. In order to run this report, the user must have the V_HR_Manager role due to the disability information that displays on the report.

Prior Service Months Due to Breaks in Service (separation and rehire)

Upon a separated employee's return to a state salaried position, the HR Administrator must research the employee's prior service record to ensure it qualifies as service towards the Cardinal leave eligibility service date. If unsure, review the DHRM policies, Service Credit Application, or contact DHRM directly for historical service dates and eligibility determination.

Note: The following process follows **DHRM policy 4.10, Annual Leave**. In general, all periods of salaried state service count in setting the leave eligibility date. This does not include hourly employment. Counted service includes all:

- Salaried state service in positions covered and not covered by the Virginia Personnel Act, and
- Full or part-time salaried positions, and salaried state service that is broken or consecutive.
 Certain periods of leave without pay (14 consecutive calendar days or more) are deducted from this period

This Job Aid provides guidance regarding the calculation of prior service and the leave eligibility service date for the purposes of annual leave accruals and carryover limits for an employee who:

- 1. Separated from state service;
- 2. Occupied a salaried full or part-time position at time of separation; and
- 3. Returned to another salaried position, either with the same or a different Agency

There are also some provisions where employees in other salaried non-classified positions (such as Administrative Faculty or Other Officials) may maintain leave eligibility service credit while in their other, Non-Classified salaried positions. Refer to the **DHRM Service Credit Application** under **Hiring, 2.10**, on the DHRM Policy page or contact DHRM directly for assistance.

Navigation Note: Please note that there may be a **Notify** button at the bottom of various pages utilized while completing the processes within this Job Aid. This "Notify" functionality is not currently turned on to send email notifications to specific users within Cardinal.

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Revision History

Revision Date	Summary of Changes
3/1/2025	Updated the screenshots of the Search pages (Section 2; after Step 1; Section 3, after Step 1; Section 4, after Step 1). Added reference information to the Overview of the Cardinal HCM Search Pages Job Aid.

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Service Dates Overview

This section provides an overview of some of the most important date fields on the **Employment Data** page.

Field Name	Description
Continuous State Service	This field MUST ALWAYS be populated with the salaried employee's state hire or rehire date. A few examples of why maintaining this field is important:
Date	 Severance benefits eligibility in the event of a layoff; Statewide Legislative Pay Increase eligibility; Turnover and retirement reporting; Combines with Previous State Service Months to determine service award eligibility.
VSDP Enroll Date	VSDP Enroll Date is when the employee initially enrolled in the VSDP program. This may be the date that the employee was hired into a state salaried job for the first time, or the date that the employee opted into the VSDP program (opted out of the Traditional Sick Leave Program). This date:
	 and the Previous State Service Months process out to VRS and the VSDP Third Party Administrator for income replacement determination purposes; may or may not be impacted when the employee has a break in service; was converted into Cardinal from PMIS; will populate to a new employment record in the instance of a transfer, term or hire.
Company Seniority Date	The Company Seniority Date field auto-populates based on what HR Administrators enter in the Annual Leave Eligibility Date field. These fields impact the employee's annual leave accrual rate in Time and Attendance. This date will populate to a new employment record in the instance of a transfer, term or hire and must be adjusted manually when such scenarios occur.
Prior State Service Months and/or Veteran's Service Credit Months	When Prior State Service Months and/or Veteran's Service Credit Months are entered, these two fields will automatically calculate the Total Service Credit Months field. When applicable, these fields should be used to adjust the Annual Leave Eligibility Date so that the employee will receive correct annual leave accruals. When left blank, these fields default to 0. When entering a number of months in either of these fields, the Annual Leave Eligibility Date field must also be populated. Failing to do so will result in an error upon saving the transaction.
VSDP Sick/PER Leave Efft Date	The Veterans Service Credit cannot impact the amount of VSDP Sick or Personal Leave the employee receives. Therefore, the VSDP Sick/PER Leave Efft Date field processes over to Absence Management and is used for VSDP Sick and Personal Leave allotment determination. This field automatically gets updated when the HR administrator changes the Veteran's Service Credit Months AND/OR the Annual Leave Eligibility Date. Upon Save, the VSDP Sick/PER Leave Efft Date field will automatically populate.

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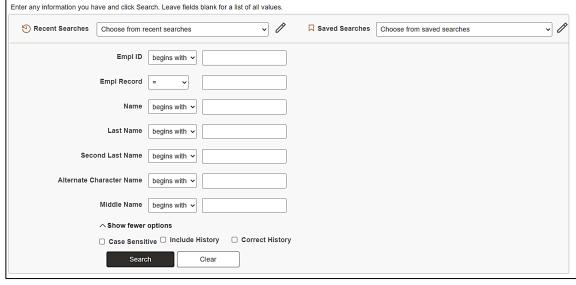
Proper Use of The Service Date Fields

The following example describes how these fields are to be used and how they work together to provide information for the employee to other modules.

Scenario: The employee originally had "0" Veteran's Service Credit Months and "60" Previous State Service Months with a Leave Eligibility Service Date of "08/25/1996" and a VSDP Sick/PER Leave Efft Date of "08/25/1996". The employee provided the necessary paperwork to receive 12 months of Veteran Service Credit. Upon review of the prior service months calculation, it was determined that this employee should be receiving three additional months of prior service credit.

Result of Updates: When the following changes are made, the Total Service Credit Months, Company Seniority Date, and VSDP Sick/PER Leave Efft Date fields update automatically.





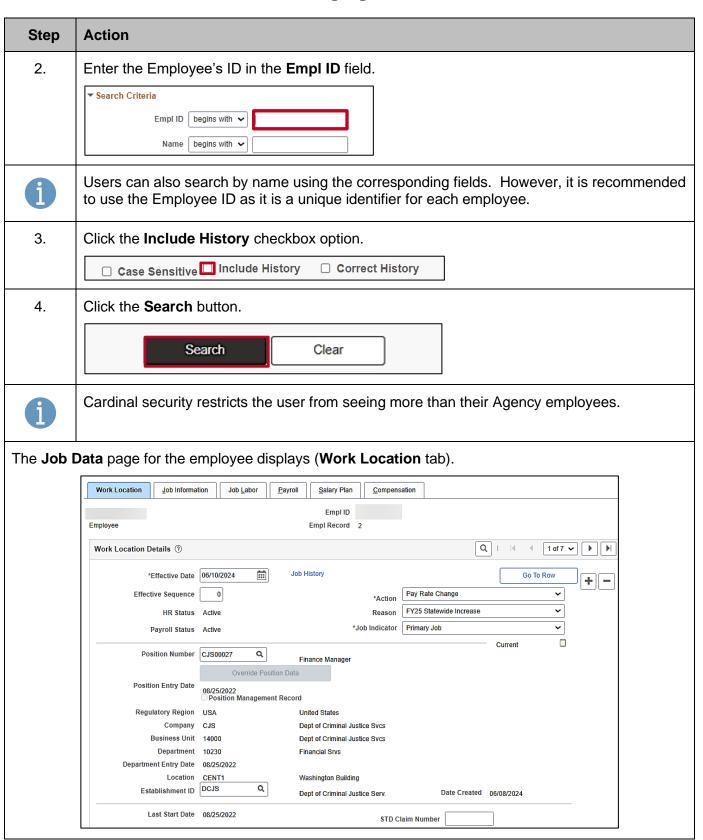


For more information pertaining to the Cardinal HCM Search pages, refer to the Job Aid titled "Overview of the Cardinal HCM Search Pages". This Job Aid is located on the Cardinal Website in **Job Aids** under **Learning**.

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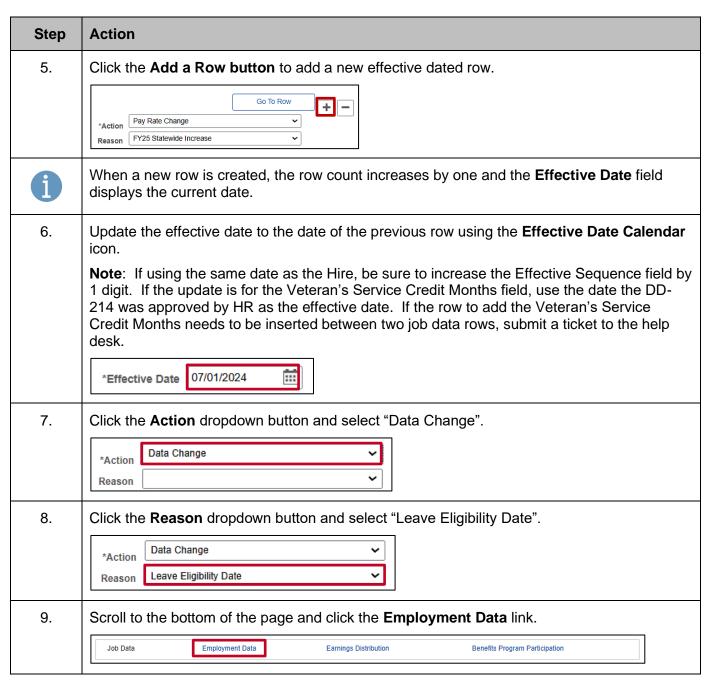
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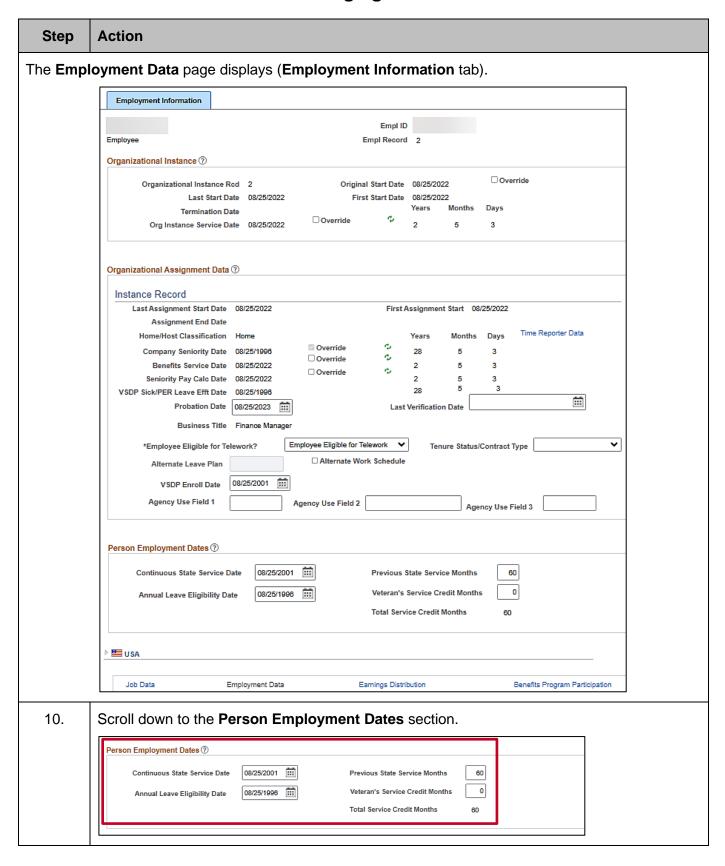
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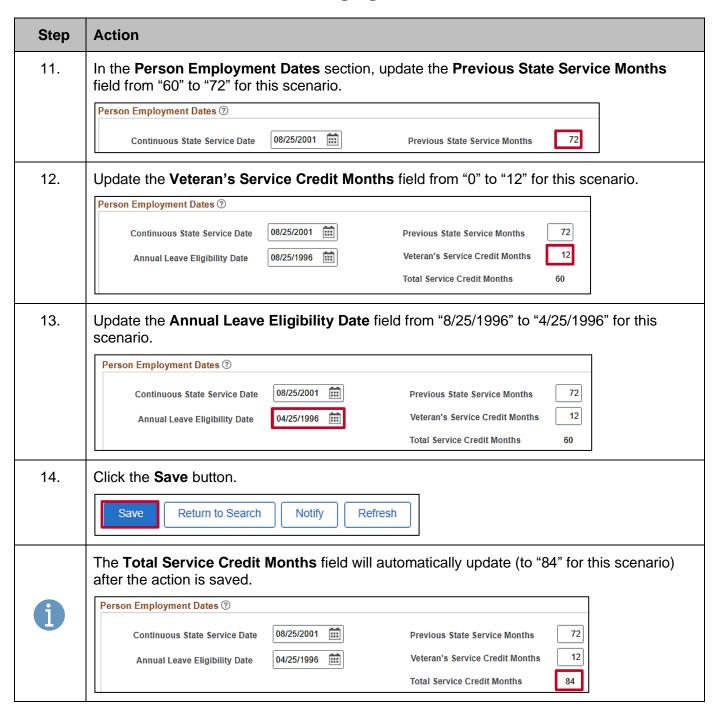
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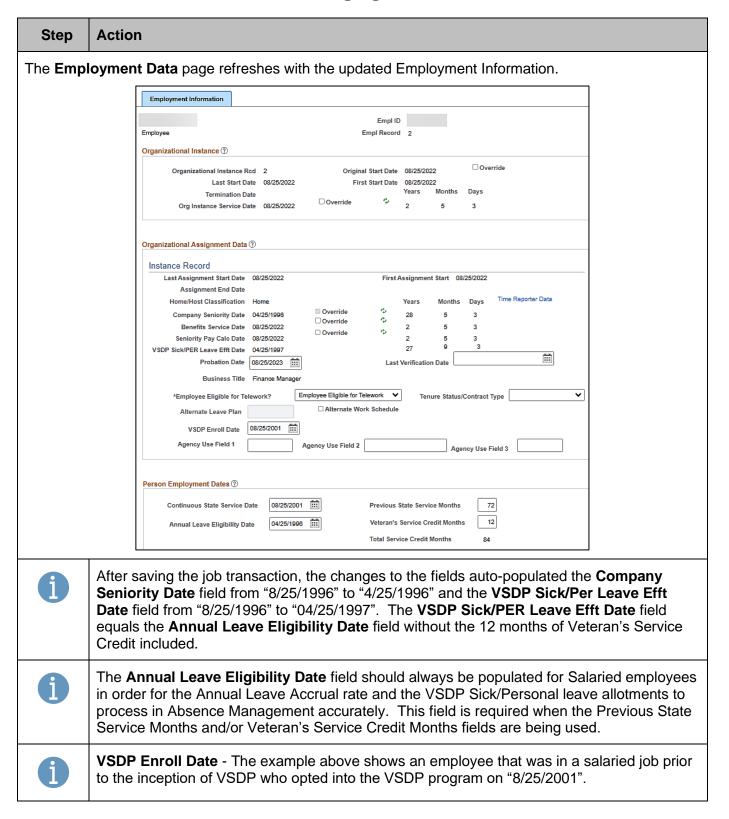
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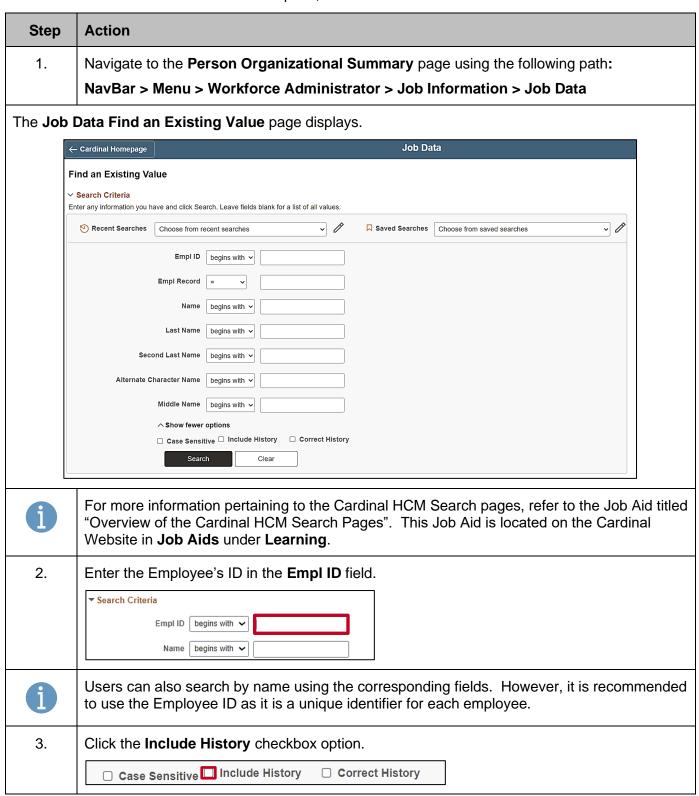
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How to Validate a Break in Service

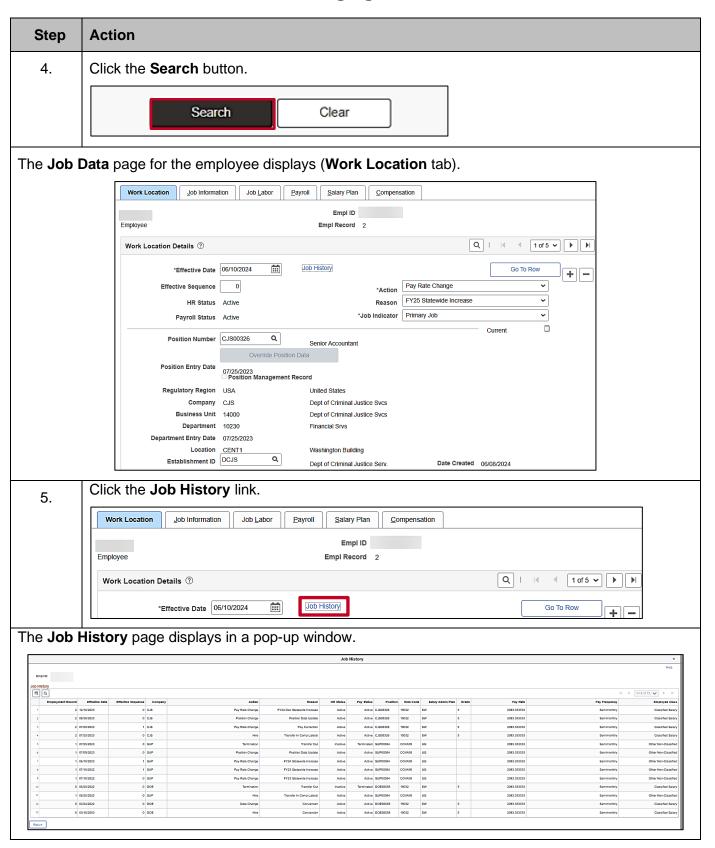
After the new hire/rehire transaction is complete, users can validate a break in service.



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Action

Step

Human Resources Job Aid

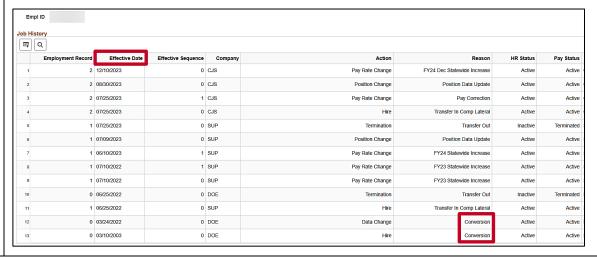
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6. Scroll to the extreme right of the pop-up window and validate the employees' activity in salaried classified and non-classified jobs. | Pay Frequency | Employee Class | Classified Salary | Classified Sa



7. Locate the begin and end date (effective date) for each salaried position held by the employee and use these dates to calculate the prior service.

Note: If there is a Conversion record displayed, navigate to PMIS to validate the historical hire and separation dates.



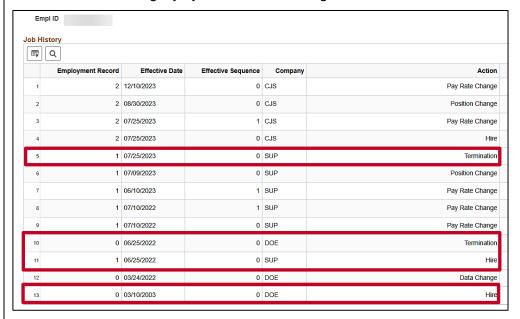
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8. Using the dates retrieved from the **Job History** page (Hire and Term dates only), input the dates into the **Previous State Service Months Calculator**.

Note: If the employee has prior services dates that pre-date the Cardinal system, you may have to access the legacy system to find the begin and end dates to use.





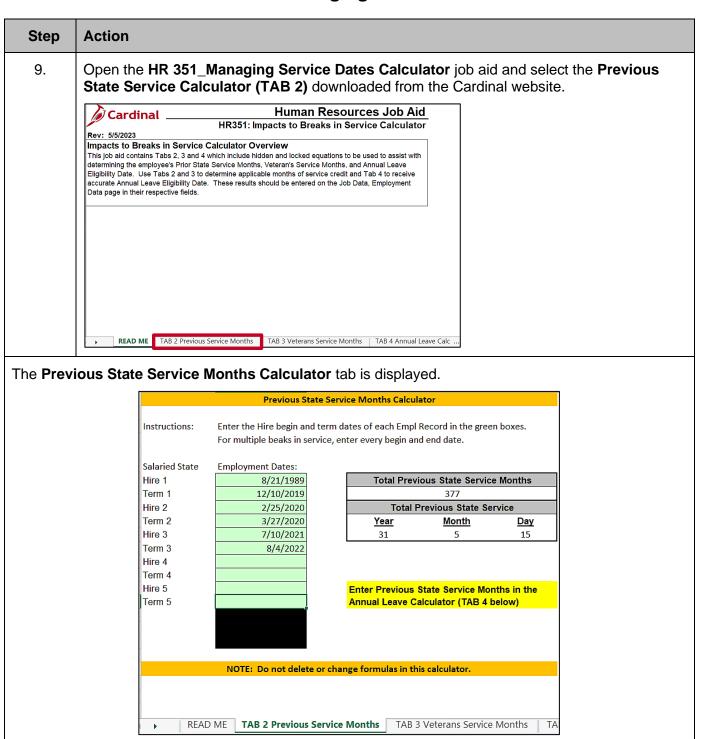
Users will only enter the consecutive Hire and Term dates in the Job History for the employee and will exclude the most recent Hire date when there is no associated Term date.

For more information on using the **Months of Prior Service Calculator**, see the Job Aid titled **HR351_Managing Service Dates Calculator**. This Job Aid can be found on the Cardinal website in **Job Aids** under **Learning**.

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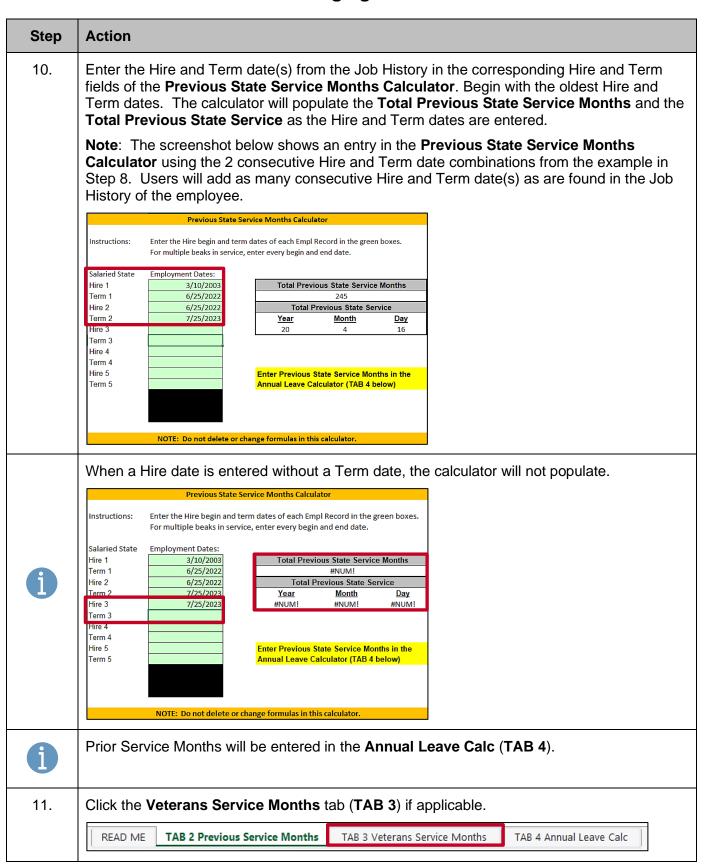
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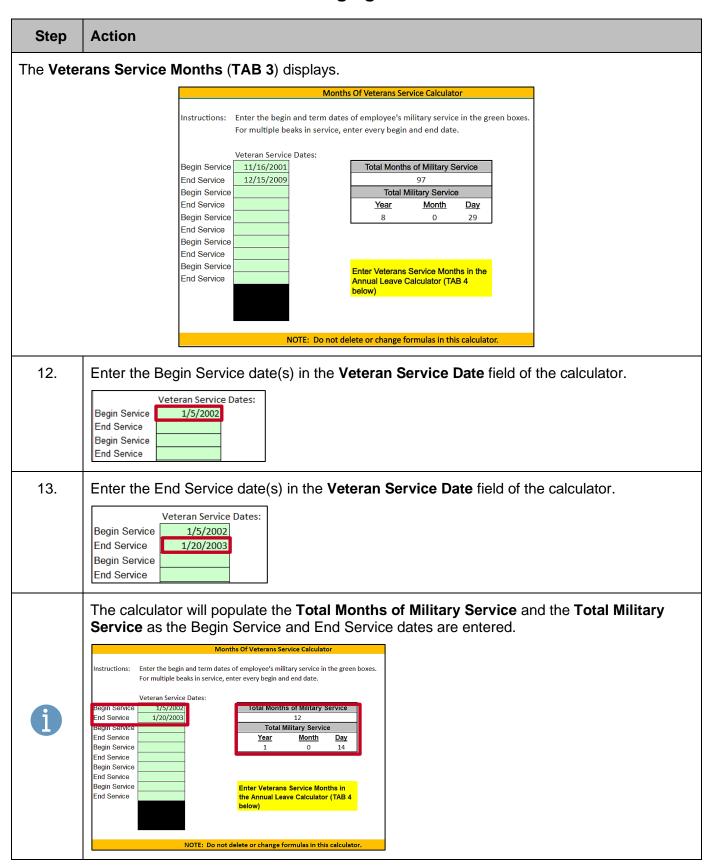
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	Tilloo I_ Managing Oct vice Dates a	na Breaks in
Step	Action	
14.	Click the Annual Leave Calc tab (TAB 4).	
	READ ME TAB 2 Previous Service Months TAB 3 Veterans Service Months TAB	4 Annual Leave Calc
The Calc	ulate Annual Leave Eligibility Service Date tab displays (TAB 4).	
	Calculate Annual Leave Eligibility Date	
	Employee Name: TEST_	
	EIN: XXXXXXXXXXXXXXX Empl Record Rehire Date: 10/1/2022 (Rehire date, also continuous state service of	date)
	Previous Service Months (Tab 2): 365	autej
	Veterans Service Months (Tab 3) 97 Total Service Credit Months 462	
	Current Payroll Period to Date: 10/10/2022 (Start date of current payroll period)	
	Number of Pay Periods of LWOP: 0	
	Convert to Top of Pay Period: 10/10/2022 Adjusts the current Empl Rcd Hire Date and adjust for Pre 6/10/1997 (lag pay) Pay Periods	
	Adjust Date for LWOP Periods: 10/10/2022 (See NOTE below) Adjusts Converted date in cell D11 and advance by number of periods missed for LWOP	
	Full Years of Previous State Service: 30	
	Months of Previous State Service: 5 Convert previous state service months into whole years and remainder months	
	Annual Leave Eligiblity Date: 4/10/1984 Enter into Employee's Cardinal record Adjusts the date in cell D17 and backs up the number of years/months of previous state service	
	NOTE: The employee's leave accrual rate calculation includes all cumulative periods of salaried/caree	er state
	service. Periods of Leave Without Pay (LWOP) of more than 14 consecutive calendar days normally D	
	count as service. Adjustment of the leave eligibility service date is required when LWOP periods are entered.	
	Remember to confirm prior service via former agency's HR, Cardinal and/or PMIS archives	
15.	Enter the Empl Record Rehire Date field from the Job Record jus	st entered ("7/25/2
	this example).	
	Calculate Annual Leave Eligibiity Date	
	Employee Name: TEST STILL SYXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX	
	Empl Record Rehire Date: 7/25/2023 (Rehire date, also continuous state service date)	
	Previous Service Months (Tab 2): 245 Veterans Service Months (Tab 3) 12	
	Total Service Credit Months 257	
	Current Payroll Period to Date: 1/10/2025 (Start date of current payroll period) Number of Pay Periods of LWOP: 0	
16.	Enter the Prior Service Months from TAB 2 ("245" in this example)	1
		•
	Calculate Annual Leave Eligibiity Date	
	Employee Name: TEST_	
	EIN: XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX	
	Empl Record Rehire Date: 7/25/2023 (Rehire date, also continuous state service date) Previous Service Months (Tab 2): 245	
	Veterans Service Months (Tab 3) 12	
	Total Service Credit Months 257 Current Payroll Period to Date: 1/10/2025 (Start date of current payroll period)	
	Number of Pay Periods of LWOP: 0	

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Step	Action
17.	Enter the Veterans Service Months (if applicable) from TAB 3 ("12" in this example).
	Note: The Total Service Months field will auto-populate.
	Calculate Annual Leave Eligibiity Date
	Employee Name: TEST
	Previous Service Months (Tab 2): 245 Veterans Service Months (Tab 3) 12
	Current Payroll Period to Date: 1/10/2025 (Start date of current payroll period) Number of Pay Periods of LWOP: 0
18.	Enter the Next Payroll Period to Date from the Job Record just entered ("1/10/2025" in this example). Calculate Annual Leave Eligibity Date
	Employee Name: EIN: XXXXXXXXXXXXXXXXXXXXXXXX Empl Record Rehire Date: Previous Service Months (Tab 2): Veterans Service Months (Tab 3) Total Service Credit Months 257
	Current Payroll Period to Date: 1/10/2025 (Start date of current payroll period) Number of Pay Periods of LWOP: 0
19.	The Annual Leave Eligibility Date field will auto-populate ("2/25/2002" in this example). Enter this date on the Job Record in the Annual Leave Eligibility Date field.
	Full Years of Previous State Service: 20 Months of Previous State Service: 5 Convert previous state service months into whole years and remainder months
	Annual Leave Eligiblity Date: 2/25/2002 Enter into Employee's Cardinal record Adjusts the date in cell D17 and backs up the number of years/months of previous state service

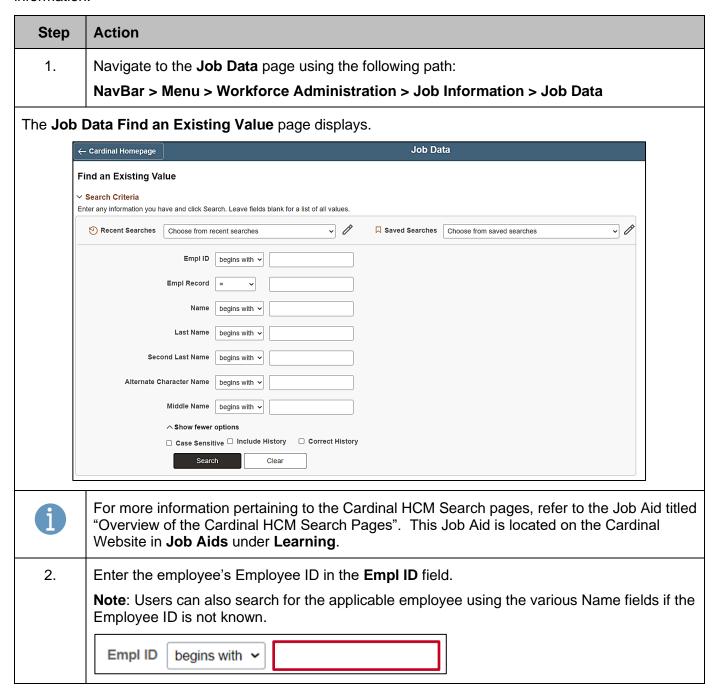
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How to Enter Veteran's Service Months, Previous State Service Months, and Adjust Leave Eligibility Service Date

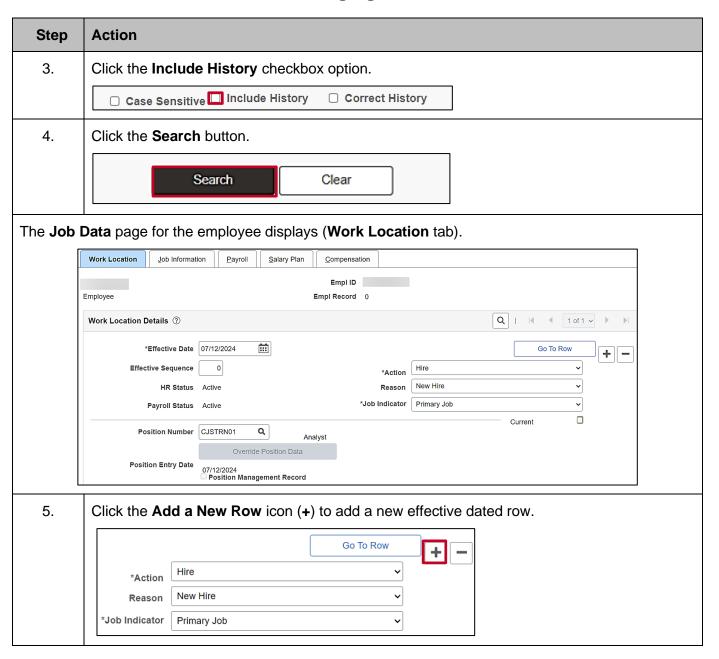
In order to document the effective date and the change being made (used by TA), add a job data row with the applicable effective date using the action/reason combination of "Data Change/Leave Eligibility Date" and then proceed to the **Employment Information** page to update the Continuous Service Date information.



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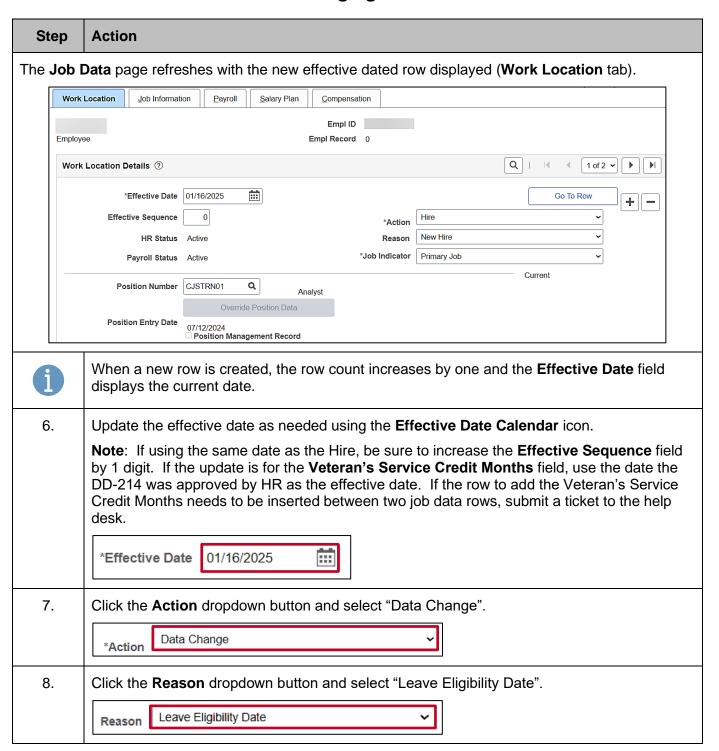
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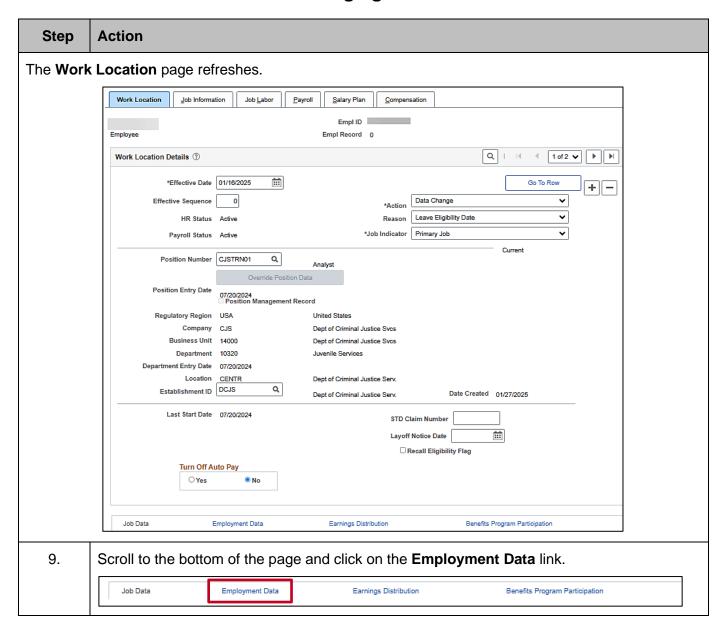
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Step	Action					
The Employment Information page displays.						
	Employment Information					
	Empl ID Employee Empl Record 0					
	Organizational Instance ③					
	Organizational Instance Rcd 0 Original Start Date 07/20/2024 □ Override Last Start Date 07/20/2024 First Start Date 07/20/2024					
	Termination Date Years Months Days Org Instance Service Date 07/20/2024 □ Override Override 7 0 6 7					
	Organizational Assignment Data ③					
	Instance Record Last Assignment Start Date 07/20/2024 First Assignment Start 07/20/2024					
	Assignment End Date Home/Host Classification Home Years Months Days Time Reporter Data					
	Company Seniority Date 07/20/2024 Override 0 6 7					
	Seniority Pay Calc Date 07/20/2024 0 6 7					
	Probation Date 07/12/2025 EEE Last Verification Date					
	Business Title Analyst *Employee Eligible for Telework? Employee Eligible for Telework Tenure Status/Contract Type					
	Alternate Leave Plan Alternate Work Schedule					
	VSDP Enroll Date 07/12/2024 🔠					
10.	Scroll down to the Person Employment Dates section and enter or select the Continuous					
	State Service Date from the service date calculator (TAB 2). ("10/10/2020" in this example).					
	Note: This is the Hire/Rehire date of the employee back into State service.					
i	Person Employment Dates ®					
	Continuous State Service Date 10/10/2020 Previous State Service Months 0					
1	Annual Leave Eligibility Date Veteran's Service Credit Months Total Service Credit Months 0					
	Total Service Credit monals					
11.	Enter the Previous State Service Months calculated from the service date calculator (TAB 2). ("15" in this example).					
	Person Employment Dates ③					
	Continuous State Service Date 10/10/2020 Previous State Service Months 15					
	Annual Leave Eligibility Date Veteran's Service Credit Months 0					
	Total Service Credit Months 0					

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Step	Action
12.	Enter the Veteran's Service Credit Months calculated from the service date calculator (TAB 2). ("36" in this example). Person Employment Dates © Continuous State Service Date 10/10/2020 Previous State Service Months 15
	Annual Leave Eligibility Date Veteran's Service Credit Months 7 oral Service Credit Months
13.	Enter or select the Annual Leave Eligibility Date from the service date calculator (TAB 2). ("07/10/2016" in this example).
	Note: For Veterans, the annual leave accrual is determined by using cumulative state service and veteran's service in the military, National Guard, or Reserves.
	Person Employment Dates ⑦ Continuous State Service Date 10/10/2020 Previous State Service Months 15
	Annual Leave Eligibility Date 07/10/2016
14.	Scroll up to the Organizational Assignment Data section and ensure that the VSDP Enrollment Date field is populated with the original date that the employee was enrolled in the VSDP program ("3/25/2016" in this example).
	VSDP Enroll Date 03/25/2016
15.	Click the Save button.
	Save Return to Search Previous in List Next in List Notify Refresh

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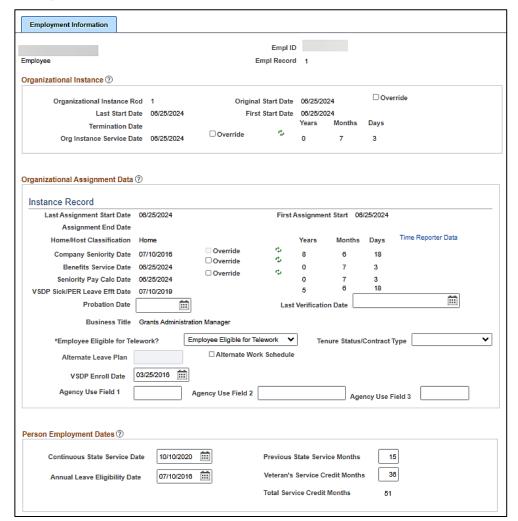


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Step | Action

The **Employment Data** page refreshes with the updated Employment Information.

Note: Confirm that the **VSDP Sick/PER Leave Efft Date** and **Total Service Credit Months** fields autopopulated accurately.



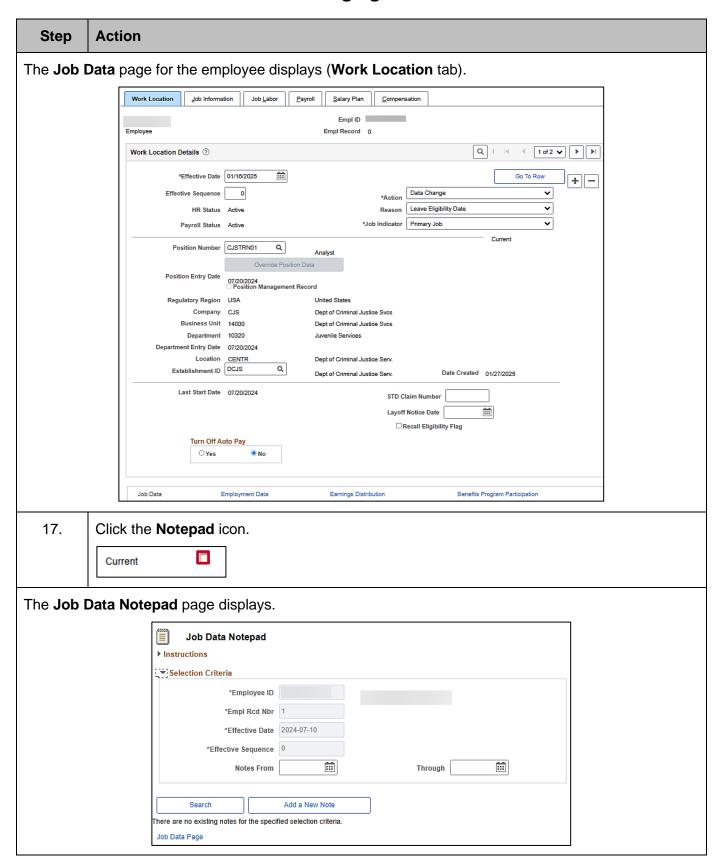
16. Scroll down to the bottom of the page and click the **Job Data** link to go back to the **Work Location** page.

	Job Data	Employment Data	Earnings Distribution	Benefits Program Participation	
L					

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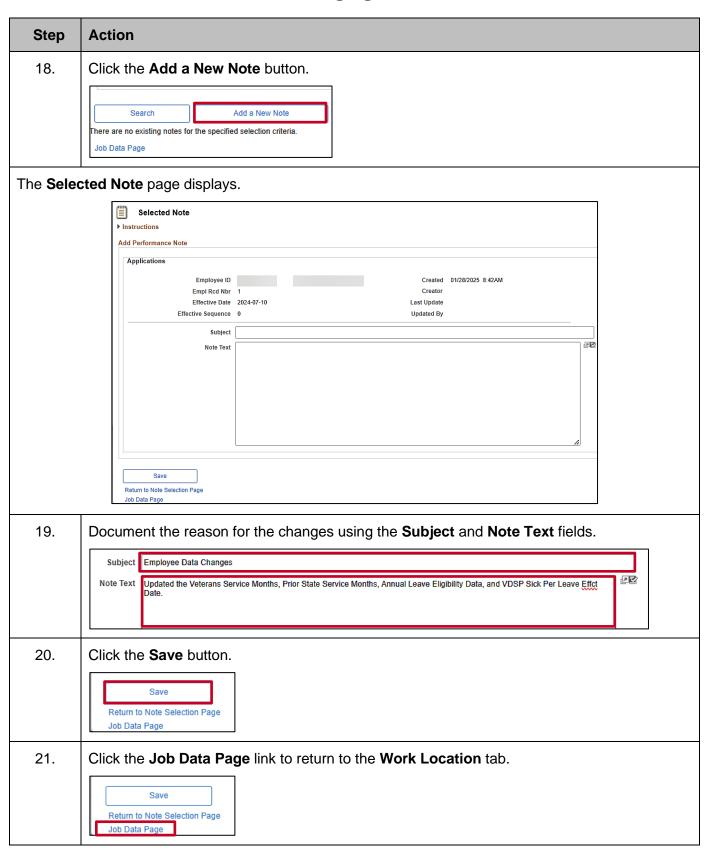
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Service Date Definitions

(In order of appearance on the **Employment Information** page)

Cardinal	Online	Meaning	PeopleSoft	Customized	Cardinal
FIELD Name	Field		Delivered	For Cardinal	Specific
Interfacing Agy	Name				
ORIG_HIRE_DT	Original Start Date	Earliest start date for the employee being hired into this business unit. If they leave and are rehired into the same employment record, this date remains the same. If the employee leaves this business unit and goes to another business unit, they get a new Original Start Date for that new Business Unit.	X		
LAST_HIRE_DT	Last Start Date	This is the Rehire date. If an employee is terminated and rehired into the business unit and employment record, this date will reflect the rehire effective date.	X		
ORIG_HIRE_DT	First Start Date	This date should match the Original Start Date for each employment record.	Х		
TERMINATION_DT	Termination Date	Termination Date from this BU.	Х		
NOT ON HR003 INTERFACE OR HR296 EXTRACT	Org Instance Service Date	DO NOT USE! This field is used by companies that acquire other companies.	Х		
NOT ON HR003 INTERFACE OR HR296 EXTRACT	Last Assignment Start Date	DO NOT USE! This date should match the Original Start Date or the Last Start Date for each employment record.	Х		
NOT ON HR003 INTERFACE OR HR296 EXTRACT	First Assignment Start	DO NOT USE! This date should match the Original Start Date or	Х		

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Cardinal FIELD Name Interfacing Agy	Online Field Name	Meaning	PeopleSoft Delivered	Customized For Cardinal	Cardinal Specific
NOT ON LIDOOS	0	the Last Start Date for each employment record.		V	
NOT ON HR003 INTERFACE OR HR296 EXTRACT	Company Seniority Date	This field is auto- populated by the value in the Annual Leave Eligibility Date field. This field is read only and cannot be edited. This date populates to the Absence Management page and is used to determine the Annual Leave Accrual rate.		X	
NOT ON HR003 INTERFACE OR HR296 EXTRACT	Benefits Service Date	Populated from the Benefits Program Participant page. Do not use the override box to change the value.	X		
NOT ON HR003 INTERFACE OR HR296 EXTRACT	Seniority Pay Calc Date (seniority pay calculation date)	DO NOT USE! This date should match the Original Start Date for each employment record.	X		
NOT ON HR003 INTERFACE OR HR296 EXTRACT	VSDP Sick/PER Leave Efft Date	This date is auto- populated when the record is saved using the data in the Veteran's Service Credit Months field and the Annual Leave Eligibility Date.			X
		When Veteran's Service Credit Months field is 0, the VSDP SICK/PER Leave Efft Date will match the Annual Leave Eligibility Date.			

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Cardinal	Online	Meaning	PeopleSoft	Customized	Cardinal
FIELD Name	Field		Delivered	For Cardinal	Specific
Interfacing Agy	Name				
		When Veteran's Service Credit Months field is greater than (>) 0, that number will automatically adjust and populate the VSDP SICK/PER Leave Efft Date using the Annual Leave Eligibility Date, therefore accuracy is crucial.			
PROBATION_DT	Probation Date	Probation Expiration Date should be entered in this field, if applicable.		X	
NOT ON HR003 INTERFACE OR HR296 EXTRACT	Last Verification Date	Personal data verification date. Cardinal does not require employees to verify their personal data in the system.	X		
V_VSDP_ENROLL_DA TE	VSDP Enroll Date	Used by the VSDP vendor to determine original program enrollment date. This field is provided to VRS.			Х
V_CONT_ST_SVC_DT	Continuous State Service Date	State employment time without any break in service. This field is used to determine eligibility for severance, benefits at layoff, when applicable, for VPA covered employees.			X
V_LEAVE_SVC_DATE	Annual Leave Eligibility Date	This field MUST BE updated for all VPA covered employees and salaried employees for agencies that use Cardinal's Absence Management. This date automatically populates			Х

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Cardinal FIELD Name Interfacing Agy	Online Field Name	Meaning	PeopleSoft Delivered	Customized For Cardinal	Cardinal Specific
		the Company Seniority Date field.			
V_PRIOR_SVC_MON THS	Previous State Service Months	Used when there is a break in service (Rehires only). Reference the HR351_Managing Servie Dates and Breaks in Service job aid to calculate the value for this field.			X
NOT ON HR003 INTERFACE OR HR296 EXTRACT	Veterans Service Credit Months	Used when employee has applicable military service and is eligible for annual leave accrual rate credit.			Х
NOT ON HR003 INTERFACE OR HR296 EXTRACT	Total Service Credit Months	Auto-populate based on the Veterans Service and Previous State Service months and is used to calculate the Annual Leave Elig Date when there is a break in service.			X

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