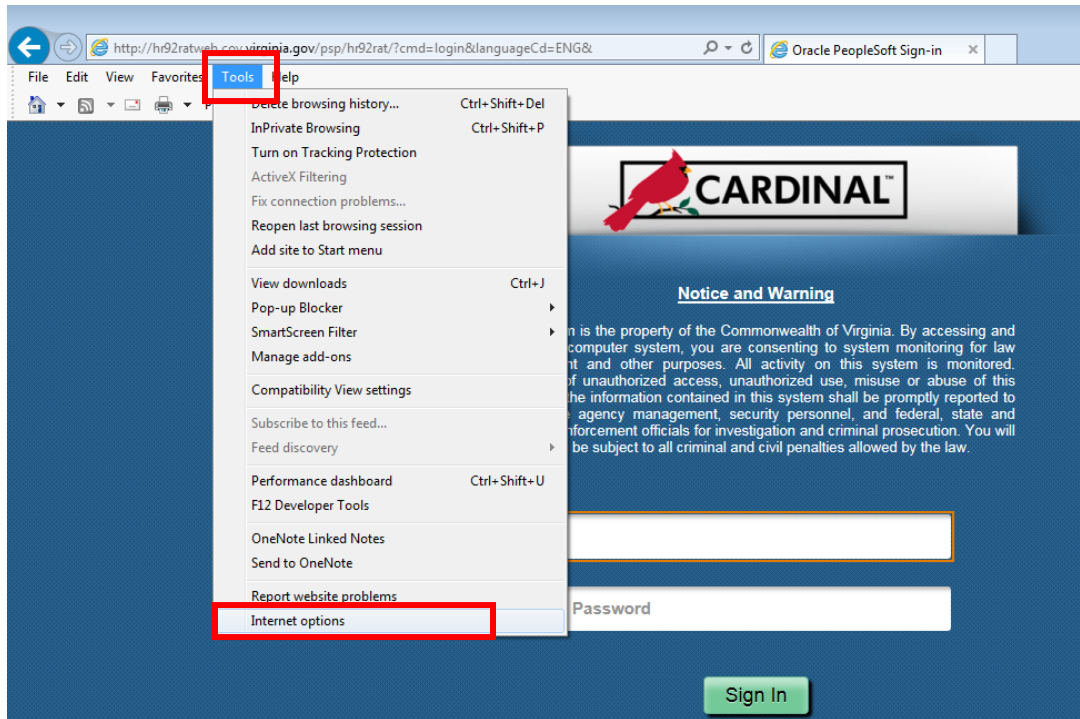


SW NAV Clear Cache (Temporary Internet Browser History)

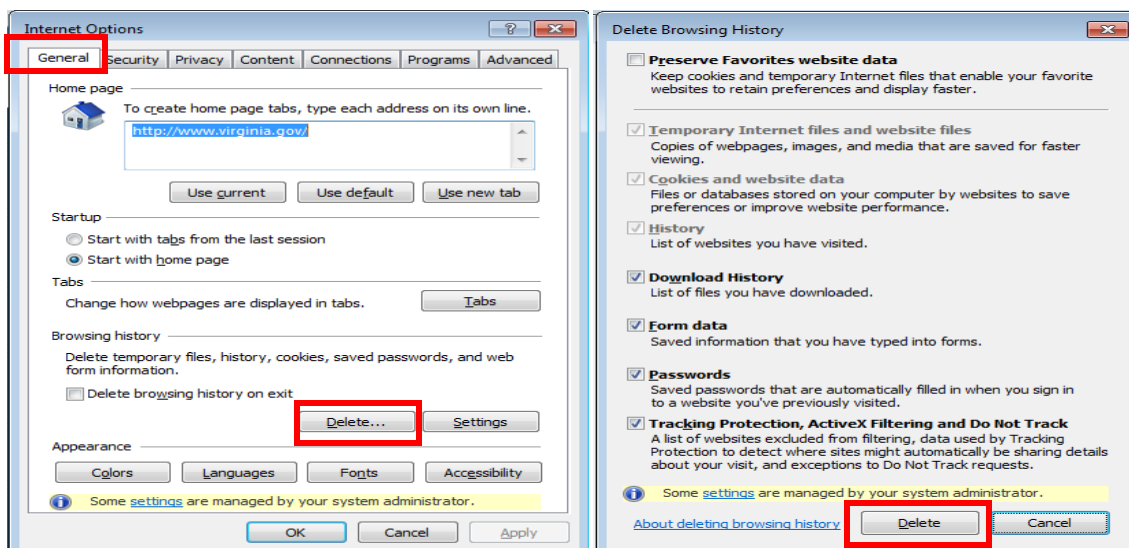
About Clear Cache (Temporary Internet Browser History)

This job aid provides information on how to clear cache files or temporary internet browser history on local machines.

- 1 Navigate to Tools > Internet Options.



- 2 On the 'General tab', click 'Delete' Button. The 'Preserve Favorites website data' check box should be unchecked. Check all the remaining check boxes, then click 'Delete'.

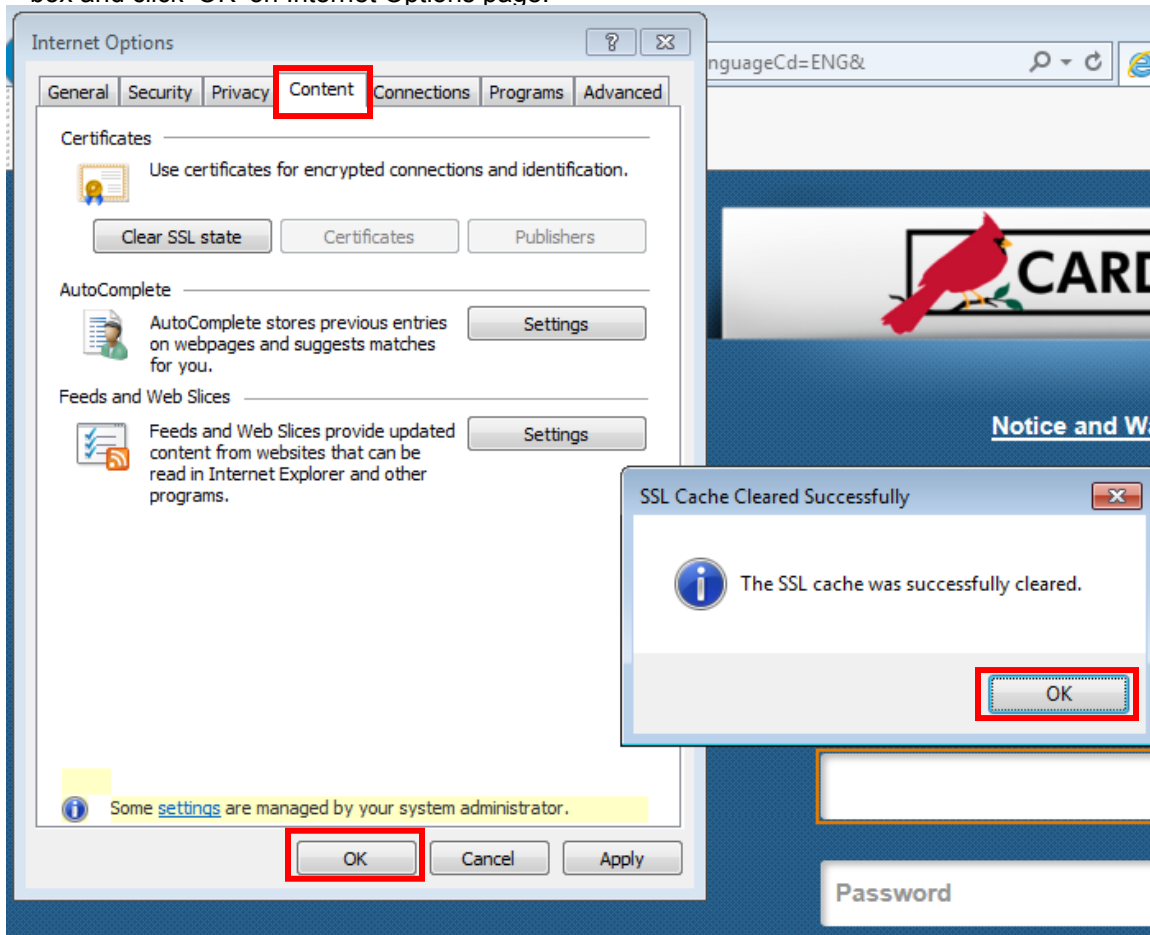


SW NAV Clear Cache (Temporary Internet Browser History)

- Notification appears at the bottom of the page stating that "Internet Explorer has finished deleting the selected browsing history." Click the "x".



- Navigate to 'Content Tab', click 'Clear SSL State' then click 'OK' on SSL Cache cleared Successfully popup box and click 'OK' on Internet Options page.



- Close your internet browser, re-open the Cardinal browser and log back in.